

MAPESU PRIVATE GAME RESERVE / MOPANE BUSH LODGE **COVID-19 PROTOCOL PLAN**

We at Mapesu Private Game Reserve and Mopane Bush Lodge are fully committed to providing a service which utilizes responsible and effective tourism practices in accordance with World Health Organization (WHO) recommendations. In order to ensure the safety and well-being of our guests and team, we have implemented the following COVID-19 preventative procedures.

- Social Distancing

Restaurant capacity will be limited to 50% with tables combined to enlarge and seating set apart to enforce distancing. The number of guests in public areas will be limited and a distance of 1,5 to 2 meters will be maintained at all times. The number of guests per game drive vehicle will not exceed 5 people, including the driver or guide.

- Health and Safety

A Health and Safety Officer is appointed to identify any potential hazards or risks that contravene COVID-19 prevention protocols and to eliminate them immediately.

- Hygiene and Sanitation

Extensive cleaning and disinfecting procedures will be carried out in all rooms and shared spaces. 70% Alcohol based Sanitizers will be available on game drive vehicles and in all public spaces. Disposable Face Masks are available from Reception. Rooms are deep cleaned, sanitized and disinfected when guests check out.

All lodge vehicles will be extensively cleaned with alcohol-based sanitizer between each game drive or transfer as well as binoculars, door handles and other high contact areas on our vehicles.

- Food Preparation and Dining

All meals, including snacks before game drive and high tea, will be individually prepared and plated under strict hygiene standards. Our chefs wear disposable caps and gloves when preparing food. Where applicable, in-house dining will be encouraged with meals and snacks being individually plated, packed and delivered to guests' rooms.

- Staff Education

Our staff are regularly briefed and updated on the latest COVID-19 protocols and Field Guides are trained and equipped to use the necessary First Aid measures in a medical situation.

- Staff Monitoring

Staff live on site and movement between Mapesu Private Game Reserve and outside communities is kept to a minimum. On entering the workplace daily temperature checks are carried out.

- COVID-19 Incident Response

An Incident Response Manager and team have been assigned to ensure safety measures and evacuation procedures for positive cases.

For further information on any of our COVID-19 protocols please do not hesitate to contact us.

We would like to take this opportunity to thank our valued guests, travel partners and suppliers for your continued support and we look forward to being of service.